



Washington State University

# **STUDENT AFFAIRS** **IMPACT REPORT**

*For all students, every day.*

Summer 2024-Spring 2025  
Pullman Campus

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# *A Message from the Vice Provost of Student Affairs*

Cougar Community,

As I close my first full academic year at Washington State University, I am reminded daily that students are at the core of our work. Their energy, challenges, and successes shape how we show up and push us to work hard on their behalf. This work is strengthened through partnerships across departments and campuses that expand opportunities and resources for students.

This Impact Report reflects the wide scope of Student Affairs. It highlights the programs and services that connect students to WSU and help them pursue their goals. It also showcases the facilities and spaces that serve as their home, their workplace, and the places where they eat, make friends, and explore how they will succeed at WSU and beyond. Our work is woven into the daily experience of Cougs.

We continue to invest in this work with the goal of making it better for students. Guided by student feedback, external reviews for all areas, and the development of a strategic action plan, we are adapting and strengthening our support for both current students and those who will come next. That responsibility guides our mission: **For all students, every day.**

All my best,

Romando Nash



# Student Affairs

## Vision

We aspire to make WSU Pullman an environment that ignites critical thinking and a sense of belonging; where students have life-changing experiences that enable them to persist, graduate, and make meaningful contributions to their communities and society.

## Mission Statement

*For all students, every day.*

## Values

### Access

We strive to ensure equitable availability of educational resources, opportunities, and support services; removing barriers so all students can succeed.

### Authentic Care & Connection

We build meaningful relationships based on genuine empathy and dedication to individual and collective well-being.

### Excellence and Innovation

We deliver creative results that go beyond what is anticipated.

### Inclusion

We commit to fostering environments that welcome diverse perspectives and backgrounds and actively empower individuals.

### Professional & Personal Development

We provide development and educational opportunities to cultivate leadership, civic responsibility, and mutual respect.

# Building our Future

WSU Pullman Student Affairs launched a strategic action plan for 2025-2028. The plan encapsulates what we are doing to achieve the five objectives listed below, provides measurable outcomes, and supports the broader priorities of WSU Pullman and the WSU system.

## Five Strategic Objectives

### *Health and Well-being*

Enhance health and well-being opportunities to support individual fulfillment, reduce behavioral risk, and increase learning capacity.

### *Student Support and Advocacy*

Provide comprehensive support for students and their families.

### *Student Engagement*

Ensure all students (e.g., transfers, veterans, international, spring admits, underrepresented, first generation, etc.) have access to the Cougar Experience.

### *Organizational Excellence and Operational Efficiency*

Continuously review programs, services, operations, and document policies, procedures, and practices to ensure the highest level of operational efficiency.

### *Residential and Campus Experience*

The core of our student success efforts is to provide students with programming, opportunities, and spaces to connect, engage, and grow.



View strategic action plan, departmental goals, and our progress.



*For all students, every day.*

# Access & Opportunity

## Supporting Six Critical Programs

1. TRIO Student Support Services
2. TRIO Upward Bound
3. First-Gen Center
4. College Assistance Migrant Program (CAMP)
5. High School Equivalency Program (HEP)
6. Team Mentoring Program for students in STEM

Our evidence-based approach highlights the importance of providing early outreach and comprehensive support services that support First-Gen students.

### TRIO Student Support Services (SSS)

FY2023-2024 Annual Performance Report met and exceed performance measures

**72%**

graduated with a Bachelor's degree

**93%**

retention rate

**96%**

good academic standing



### First-Gen Student Center

**5** First-Gen student programs

**82** events with

**1762** First-Gen center visits

**896** students

First-Gen Abroad:  
Seville, Spain, Summer 2024

**4** Benjamin A. Gilman  
Scholarship Award Winners



For all students, every day.

## Team Mentoring Program (TMP)

### Key metrics

**483+** scholars served, 24-25 cohort

**29** student mentors

**30** high-performing faculty mentors

“Ever since I got to talk to [my mentor], it has given me so much hope that I can do this!”— **Electrical Engineering Major**

“TMP motivates me to continue in STEM to achieve my goals.”— **Biochemistry Major**

“My mentor makes me feel supported. When I need help, I think of [her] first. She knows resources and gives very genuine and thoughtful advice.”— **Computer Science Major**

“Because of the connections and people in TMP, I joined a lab, presented my research, and grew my public speaking skills.”— **Student Mentor, Biology, '24**

“TMP provided me opportunities to get leadership experience, attend a conference for the first time, and do a research presentation.”— **Mathematics & Physics Major**

### Mentees

low-income

51%

first-gen

55%

scholars of color/multiracial

87%

female

62%

### Student Mentors

low-income

53%

first-gen

40%

scholars of color/multiracial

76%

female

76%

**89%**

stay enrolled or graduate one year after joining TMP

**75%**

stay enrolled or graduate 2 years after WSU admission

**\$72,000**

and 162+ scholarships supporting mentorship, participation, travel, and research

### Research Opportunities

**28** TMP scholars participated in the Showcase for Undergraduate Research & Creative Activities (SURCA)

**6** won SURCA awards

**\$8,000** in research scholarships

### Collaborations & Partnerships

**44+** internal & external collaborators

**Partnering Colleges:** Voiland College of Engineering & Architecture (VCEA), Arts & Sciences (CAS), Agricultural, Human, & Natural Resource Sciences (CAHNRS), & Veterinary Medicine (CVM)

**Sponsors:** Washington Research Foundation, Alaska Airlines, The Boeing Company

### Activities and Events

**34** events

**775+** in-person interaction points with student mentors

**3** field trips to over 10 sites:

WSU Irrigated Agriculture Research & Extension Ctr (IAREC)  
Terra Blanca Winery & Estate Vineyard  
Boeing Everett Plant  
Alaska Airlines Hangar & Headquarters  
Seattle Airport  
Chateau Ste. Michelle  
Allen Institute  
Starbucks Tryer Center  
WSU Spokane



## High School Equivalency Program (HEP)

### Student Learning and Success

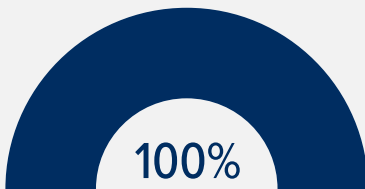
- **43** students funded to serve
- **40** students served
- **35** students served either virtually or in hybrid capacity (residential/virtual)

## Measuring Success

### Performance Measure 1:

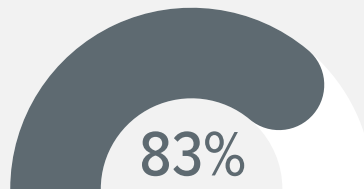
The percentage of HEP participants receiving a High School Equivalency (HSE) Diploma. (Target – 69%)

**12 out of 12**



### Performance Measure 2:

Performance measure 2 as calculated by The Office of Migrant Education. GED Attainers improving employment or higher education placement. (Target – 80%) **10 out of 12**



- Total HSE Instruction hours: **1384**
- Total HSE Instruction hours received by HSE Attainers: **434**
- Students Receiving Tutoring: **43**
- Students Receiving Counseling or Guidance Services: **43**

## College Assistance Migrant Program (CAMP)

- 205** CAMP students participated in Spring 2025 programs
- 50** first-year CAMP students in 24-25 cohort
- 29** Spring 2025 graduates
- 40+** State, community and institutional partnerships

Performance Measure 1  
First year completion

**91.49%**

Performance Measure 2  
Second year retention

**97.67%**



### Nationally Recognized

- 2024-2025 Example of Excelencia Award Presented by Excelencia in Education
- 2025 NASPA Grand Bronze Award
- 2025 NASPA Gold Category Award



## Upward Bound (UB) Central & South

UB Motto

Where knowledge takes  
root and dreams blossom.

### 52 UB Central participants

low-income

72%

first-gen

100%

scholars of color/multiracial

68%

female

74%

graduate high school with a rigorous diploma

75%

enroll in post-secondary education following HS

57%

complete a post-secondary degree within 6  
years of HS graduation

30%

### 60 UB South participants

low-income

73%

first-gen

98%

scholars of color/multiracial

88%

female

60%

graduate high school with a rigorous diploma

88%

enroll in post-secondary education following HS

75%

## Research Opportunities

### Bridge internship with WSU USDA Labs

Graduated seniors that are enrolled in post-secondary education are given the opportunity to live on WSU campus while working in a USDA lab and receiving at 400 level science elective credit.

### Juneau, Alaska Environmental and Polar STEM summer program

UB students travel to Juneau, Alaska joining University of Maine grad students and professors in an immersive week of science activities in SE Alaska. Partnering with local organizations, students practice data collection for research, learn how to take field notes, and operate scientific technology.

## Activities and Events

**103+**

in-person events

**749+**

participant contacts

**6** field trips to over **26** sites:

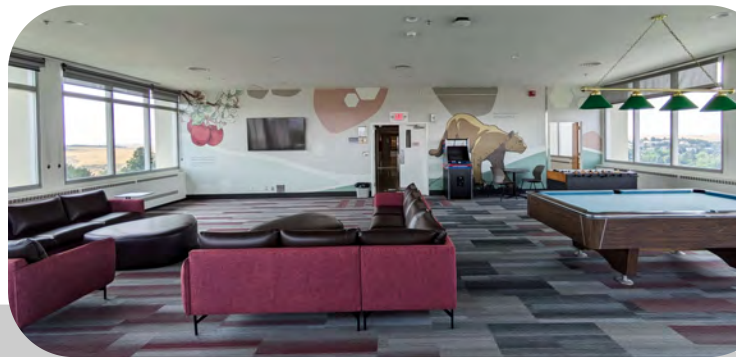
Spokane Community College; Gonzaga University; Whitworth College; The Nutcracker-Wenatchee Performing Arts; The Franklin Institute; Philadelphia Museum of Art; Independence Square; Mutter Museum; Wistar Institute; University of Pennsylvania; Rutgers University-Camden; The Fabric Museum; Central Washington University; Washington Capitol; Washington State Trio Association Civic Leadership Conference; Eastern Washington University; University of Alaska-Southeast; University of Maine; Juneau Icefield Research Program; NOAA; United States Forest Service; Mendenhall Visitor Center; Gold Belt Tram; Point Bridget Boggy; Sealaska Heritage Institute; Alaska State Museum; DIPAC Macaulay Salmon Hatchery;

*For all students, every day.*

# Auxiliary Facilities Services

## Completed Projects

- Columbia Apartment sidewalk replacement project
- Student Recreation Center roof replacement project
- Student Affairs facility conditions assessments
- Orton interior renovations
- Student Recreation Center new boiler and pool filtration systems
- Rogers Hall exterior repairs
- Student Recreation Center chiller replacement
- Rotunda roof replacement
- Kruegel Hall demolition
- Northside Dining refresh/den remodel
- Hillside Dining remodel



## Operations

**3,293,880**

square feet of facilities,  
independently managed by AFS

**11,584**

maintenance work  
orders completed

**107,520**

hours worked by  
custodial staff



AFS works directly with Dining Services and Housing and Residence Life in their day-to-day operations providing maintenance and custodial support, as well as performing projects to enhance and upgrade spaces and equipment across facilities operated and maintained by Student Affairs.

## **7** ***Trouble Shooter Student Employees***

Trouble Shooters are trained by full time professionals to respond to a variety of support needs, 24/7.

They perform after hours emergency response to structural and mechanical issues. In addition to an hourly wage, trouble shooters are also provided housing in WSU apartments.

They work alongside **56** student custodians, who work standard business hours.

*For all students, every day.*

# Center for Civic Engagement (CCE)

## COMMUNITY SERVICE LEARNING

**14,762**

engagements with  
community

**79,535**

hours of community  
impact

**2,577**

community partners



## Co-Curricular Learning

**8,118** students enrolled in  
**223** service-learning courses

## Extra Curricular Service Learning

**3,682** students participating in  
**1074** facilitated community projects

## Cougar Food Pantry

The Cougar Food Pantry provides free food and basic need items to Pullman students experiencing food insecurity. The pantry stocks non-perishable pantry staples that let students create nutritious, filling meals and snacks.

**4,415** students served  
**30,155** pantry visits  
**192,000** lbs. of food shared



## WSU vs UW Challenge Winners

The WSU Pullman Cougar Food Pantry received 76 gifts, totaling \$17,175.

## Award-Winning Staff

### Grace Sauvage

President's Award for Leadership

### Katelyn Smith

Chancellor's Award for Leadership

### Sandra Alvarez

Distinguished Leader Award

### Kaylee Hoffmann

Distinguished Leader Award

### Anthony Le

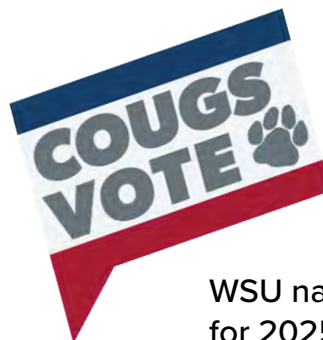
Distinguished Leader Award

### Oluyemisi Oloniyo

Woman of Distinction (graduate student)

### Jessica Perone

Woman of Distinction (staff) and  
Community Engaged Professional Award  
(Western Region)



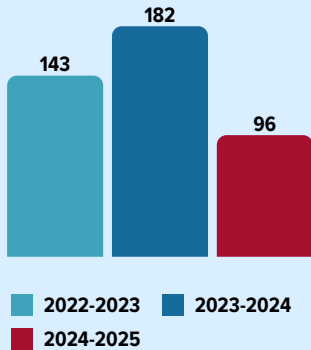
WSU named a Voter Friendly Campus  
for 2025-26 after 2024 election.



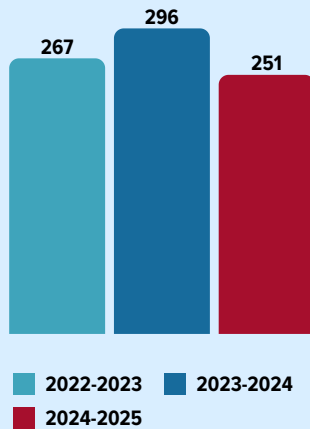
*For all students, every day.*

# Center for Community Standards

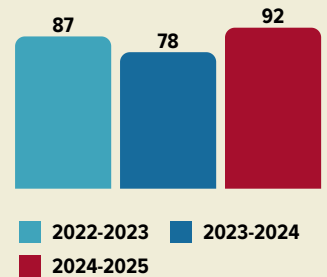
## Sanctions: Academic integrity education courses assigned



## Sanctions: Drug or alcohol education course assigned



## Reports received that alleged organizational involvement



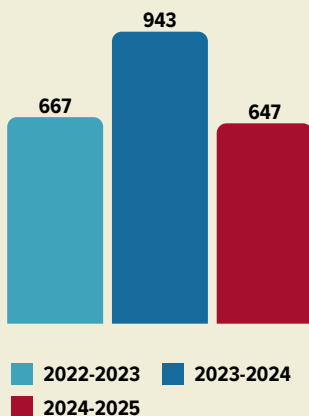
## Total Cases Reviewed

**2,471**      **2,522**  
2022-2023      2023-2024

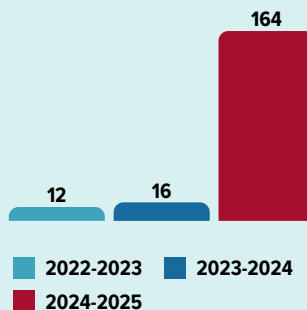
**1,820**  
2024-2025

The Center for Community Standards promotes a safe and welcoming environment by addressing behaviors that don't reflect WSU values and guiding students toward better choices. This system-wide data includes all WSU campuses.

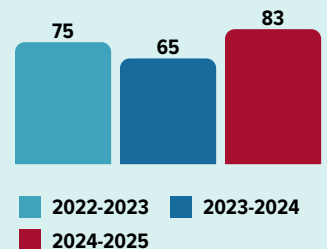
## Conduct Officer Hearings Held



## Hearing Board Membership



## Hearing Boards Held









*For all students, every day.*

# Center for Fraternity and Sorority Life (FSL)

Being part of my sorority has not only given me lifelong friends, but it's also surrounded me with an unwavering support system that's helped me navigate college with confidence and ease! Through the leadership opportunities being involved in Greek life at WSU has provided me with, I've developed skills that continue to shape my academic journey and open doors in my career. The connections I've made, both with fellow students and alumni, are invaluable and something I know I'll carry with me long after graduation! - **Samantha Lewis**



## Community

**52** organizations

**2,947** members

**25,734**  
hours of service to  
the community

## Educational Programs

**223**

events

**19,084**

total attendance

- **Substance Abuse Prevention:**
  - Events: **55** Total attendance: **4,909**
- **Membership Development**
  - Events: **130** Total attendance: **10,042**
- **Sexual Misconduct Prevention Education**
  - Events: **38** Total attendance: **4,133**

## Advising

**705**

documented  
advising hours

**273**

chapter advising  
meetings

**342**

individual (1:1)  
Council advising  
meetings

**90**

small group (4:3)  
Council advising  
meetings



## FSL Highlights

### Piazza Center Research Participation:

49% response survey response rate (1383)

### Findings for Key Prevention Priorities:

- Members consistently identified **peer intervention, hazing prevention, alcohol misuse, and drug misuse prevention** as top educational priorities across campus, chapter, and personal levels.
- **Top Priorities:** Members prioritize hazing, substance misuse, and bystander intervention.
- **Strongest Commitment:** Hazing prevention leads across campus, chapter, and personal levels.
- **High Program Impact:** **Leadership retreats** shift attitudes; workshops boost intervention and reporting.
- **Engagement:** Most attended speaker series and workshops, with reported positive impacts.
- **Behavior:** Hazing is rare, though slight rise in physical exertion activities noted.

## Awards

Association of Fraternal Leadership and Values (AFLV)

### Interfraternity Community (IFC)

Jellison Award\*  
3 Star Award for Accountability  
3 Star Award for Education



### Multicultural Greek Council (MGC)

MGC Excellence Award\*  
Marketing Showcase Award  
3 Star Award for Accountability  
3 start Award for Collaboration



### Panhellenic Association

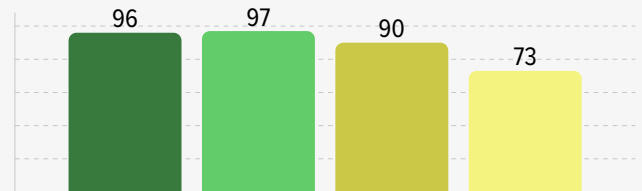
3 Star Award for Innovation  
3 Star Award for Education

\* Denotes a pinnacle award underscoring the council's distinction as one of the premier councils in the nation, triumphing over more than 150 other campuses.

## Learning Impacts

### Hazing Prevention Outcomes

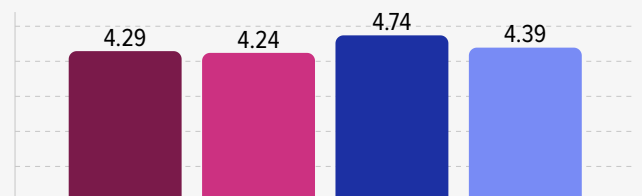
% of students reported:



- Awareness & Recognition: feel knowledgeable and confident in identifying hazing
- Intervention & Consequences: know how to stop hazing and understand its consequences and legal implications
- Attitudes Toward Hazing: reject hazing as a rite of passage
- Attitudes Toward Hazing: see no positive benefits

### Sexual Misconduct Prevention

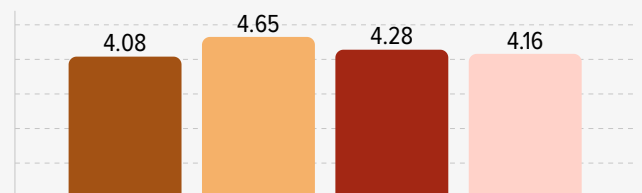
Scale out of five, five being the highest.



- Knowledge: Well-informed about definitions and forms
- Response Readiness: Confident in recognizing and responding
- Consent Awareness: Very strong understanding of consent
- Action-Oriented: Likely to intervene in misconduct situations

### Substance Abuse Prevention

Scale out of five, five being the highest.



- Understanding & Awareness: High confidence in recognizing signs
- Understanding & Awareness: High confidence in and understanding risks
- Preparedness: Strong ability to handle peer pressure
- Willingness to Act: Likely to intervene with peers

*For all students, every day.*

# Center for Student Organizations & Leadership

## Supporting Student Organizations

**427**

Registered Student Organizations (RSOs)

**2,320**

RSO officers

**1 in 3**

students are members of an RSO (6,396)

**6,925**  
RSO events

**58**

student stipends

**10**

student employees

**70**

contracts processed

**53**

travel events processed

**516**

students mentored in leadership skills

**\$1,021,744**

processed through RSO account transactions

## Career Readiness

Student employees and RSO officers (%) who self-reported skill development in the following areas.



## Student Org. and Leadership Highlights

### Experiential Education

Three ASWSU student committees lead and organize conferences to introduce high school students to the WSU experience. The conferences include mentors and guest speakers.

**64**  
onsite admissions recipients

**7**  
scholarships awarded

**SHAPING** 57 attendees  
(WSU student leaders: 71)

**CASHE** 122 attendees  
(WSU student leaders: 110)

**VIBES** 121 attendees  
(WSU student leaders: 61)

### Pacific Northwest Leadership Conference

One day leadership conference

**110** Student Attendees | **8** Workshops

**84%** of conference attendees said conference exceeded expectations

### Leadership Programs

#### Cougs Lead (1st & 2nd year students)

Semester-long leadership cohort | **59** Student Certificates | **19** Workshops

#### Leadership WSU (2nd & 3rd year students)

Year-long leadership cohort | **23** Students | **9** Workshops



Associated Students of Washington State University is the Student Government

Student Officers: 115  
Events: 136



Graduate and Professional Student Association

Student Officers: 69  
Events: 15



Student Entertainment Board

Student Officers: 9  
Committee Members: 77  
Events: 81

### STAGE

Student Theatre & Performing Arts

Student Officers: 8  
Events: 28



Student Media

Student positions: 53  
Total advertising revenue: \$85,600  
Stories and photos published: 1,385  
Evergreen website visits: 392,044



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# Compton Union Building (CUB)

**250,000**

square feet of public,  
event, retail and  
departmental and  
student organization  
space

**62**

waivers for free event  
space and support for  
Registered Students  
Organizations, saving  
RSOs \$100,000

**7,018**

reservations  
booked



**4,500**

free sandwiches served during PB &  
J Club, every Wednesday at noon.



## Facility Improvements

Enhanced AV support in the Senior  
Ballroom by adding two built-in drop  
down screens and projectors.

**65** new event space tables.

The largest event table replacement  
since reopening in 2008.

**354** maintenance and operations  
service requests completed for CUB  
residents.

## *What does it take to run the CUB?*

Open 7 days (**92** hours of operation per week) during the  
academic year.

**9,913** student employee shifts assigned, and **27,725** hours  
worked.

Staff training in customer service, troubleshooting, risk  
management and emergency response, plus six personal  
professional development days.



*For all students, every day.*

# Counseling and Psychological Services (CAPS)

**10% of eligible Pullman Students accessed CAPS services**

**1,472** unique students served

**28%** are first-generation college students



■ First-year (314)  
■ Sophomore (228)  
■ Junior (239)  
■ Senior (208)  
■ Graduate Student (94)

**84%** of satisfaction survey respondents agreed they would refer a friend to CAPS

**CAPS is an American Psychological Association (APA) accredited site for doctoral internships.**

- 4 doctoral interns matched through the Association of Psychology Postdoctoral and Internship Centers (APPIC)
- 13 graduate students in practicum rotations from the WSU Clinical Psychology program

## Top 5 Student Concerns (in order of most common)

1. Anxiety
2. Depression
3. Trauma and PTSD
4. Social Anxiety
5. Relationship issues

**5,478**

therapy sessions

**1,483**

psychiatric appointments

**975**

group sessions and workshops

**291**

crisis appointments

**27**

full neuropsychological assessment reports



*For all students, every day.*

# Cougar Health Services

## Medical Clinic

**13,376** unique patients served

### Same Day Appointments

Typically, 50% of appointments are available same day

**359** same-day appointments (Fall)

**298** same-day appointments (Spring)

### 24/7 Online Scheduling

41% of appointments booked online.

## New Initiatives

### Eyeglass Frame Donation Program

Provides options for students to improve their sight without the cost of new frames

**220** frames donated

**27** refurbished frames provided to students

### STI Screening Clinic

STI screening with a nurse, providing same day results for rapid testing and treatment

**655** visits

### Rapid combo Flu/COVID-19 test

One swab = 2 results

**1400** tests completed

## Partners in outreach. *We meet students where they are.*

- Provided eyeglass frames for the Apparel, Merchandising & Textiles fashion show.
- Healthcare providers served as panelists at the Palouse Queer Student Summit, regarding LGBTQ+ care.
- Present monthly Health Chats in the Student Centers.

## Harm Reduction & Recovery Services

**316** students attended overdose prevention training

**1,081** boxes of Naloxone distributed

**5,731** Fentanyl Test Strips provided to students

This work complies with HB 2112 - 2023-24 concerning opioid and fentanyl prevention education and awareness at institutions of higher education.





*For all students, every day.*

# CougarCard Center

**7,500**

in -person interactions  
at the CougarCard  
Center

**16,987**

cards printed on the  
Pullman Campus

**3,497**

cards printed on the  
Everett, Spokane,  
Tri-Cities and  
Vancouver campuses

**427**

active accounts  
managed for  
Registered Student  
Organizations (RSOs)

**\$490,000**

in RSO deposits  
processed



**24,000**

Individuals used  
their CougarCard  
including 15,000  
students

**1,900,000**

transactions including:

- 1,690,000 transactions in **Resident Meal Plan** for WSU Dining Services
- 94,000 transactions in **ASWSU Print Fund**
- 35,000 transactions in **Mini Meal Plan** for WSU Dining Services
- 600 transactions in **Food Insecurity Emergency Dining Dollars**
- Processed ~50,000 meal transactions for **WSU Athletics Gray W Dining**

Cashless transactions at operations and vending machines on **3** campuses

Cashless payment for printing for Cougar Prints, College of Engineering, and more.

**30,000** eligibility verifications for **2,900** individuals for the Cougar Food Pantry

## *Facility Access and Automation*

**3,898**

readers in 134 buildings on 3 campuses.

**11,100,000**

cardholder door access requests.

**710,000**

automated door lock or unlocks.

Automated **145** University Classrooms to unlock during scheduled class times, processing **134,000** automated classroom door lock or unlocks.

## **Credential and Patron Information Sharing**

- Provide current credential data to University Recreation and the WSU Libraries.
- Provide external IDs for Spokane Transit Authority.
- Provide external IDs to WSU Athletics.

For all students, every day.

# Dining Services

## Developing Student Skills

**562** student employees

**57** student managers in training



I have learned valuable communication and culinary skills that I will carry with me into my personal and professional life. I've built strong connections with fellow student employees and had the opportunity to learn from outstanding management and culinary staff. This experience has already set me up for future success and helped me grow as a leader and teacher.

— Kaylee Howland, Student Manager at Southside Café, Psychology Major, Spring 2025 Graduate

## Investing in Sustainability

Expanded reusable container program to all Dining Centers.



**137,531 gal.**  
water saved

**142,873 lbs**  
of CO<sub>2</sub>e emissions avoided

**3,200 students**  
used the Reuse Pass

**20,898 lbs**  
waste prevented

**212,709 containers**  
containers diverted from landfills



## Feeding Cougs

**1,944,076**

meals and snacks provided



**20,535**

late-night deliveries

**6,500+**

students served

**4,670**

student/resident meal plans

**1,057**

mini meal plans, plans provided to students, faculty and staff for dining on campus

**648,448**

market transactions







*For all students, every day.*

# Office of the Dean of Students: Student Care & Support

## Student Care Cases

**2,833** total cases created

**2,297** unique students served by Student Care\*  
\*Not all students respond to outreach, or resolve the issue independently.

**1,365**

General Student Care Cases

**70**

Basic Needs and Benefits Navigation Cases

Helping students with:

- Childcare Assistance
- Financial Assistance
- Food Security
- Health & Wellness
- Housing Security
- Utility Assistance

**288** EATT with Cougs Participants (of 1022 eligible)

**Everyone at the Table with Cougs**

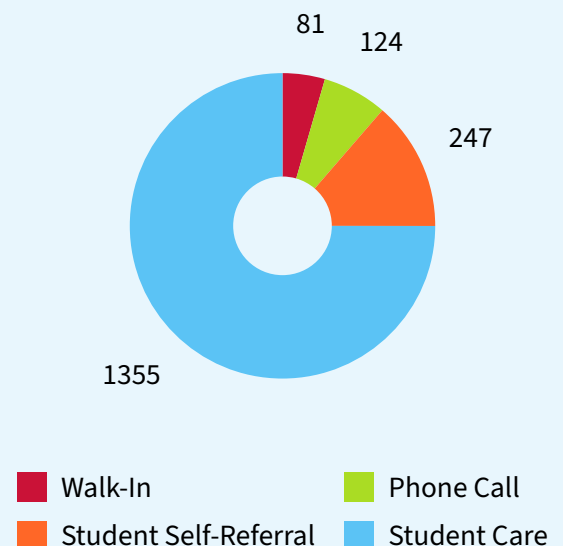
- Open to students eligible to receive a Washington College or Pell Grant
- Student received \$500 dining dollars/semester with completion of educational modules about nutrition and finances

## Reasons for Referral\*

Food Insecurity  
Financial Concerns  
Academic  
Mental Health Concern  
Family  
Interpersonal Conflict  
Housing Insecurity  
Community Crisis (external or local)  
Medical Follow up  
Compliance & Civil Rights Referral  
Personal Illness or Injury  
Personal Tragedy  
Other Housing Concerns  
First-Year Live-in Rule Appeals  
Suicidal Ideation  
Community Standards Case Support  
Suicide Attempt

\*In order of prevalence, highest to lowest.

## Referral Sources



## Student Care Support

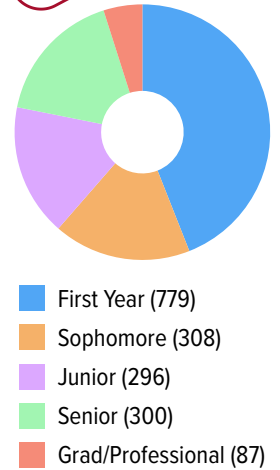
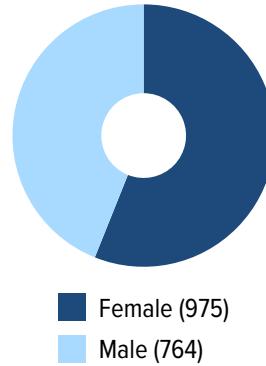
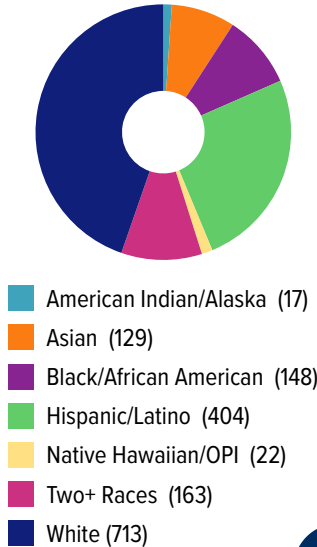
### Students Served

**678**

first-gen

**874**

pell-eligible



### Washington Student Achievement Council (WSAC) Emergency Funding

Funded Requests = \$88,196 to 158 students

- Supporting Students Experiencing Homelessness (SSEH) Grant = \$57,746 awarded to 92 students
- Office of the Dean of Students = \$30,450 to 66 students

Unfunded Requests (146 Students)

### Emergency Funding

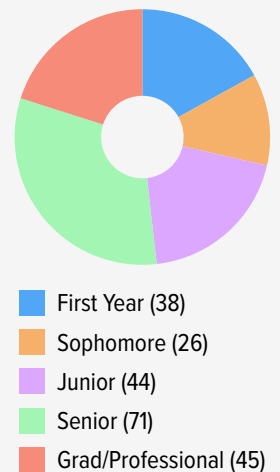
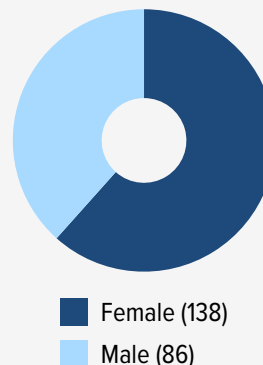
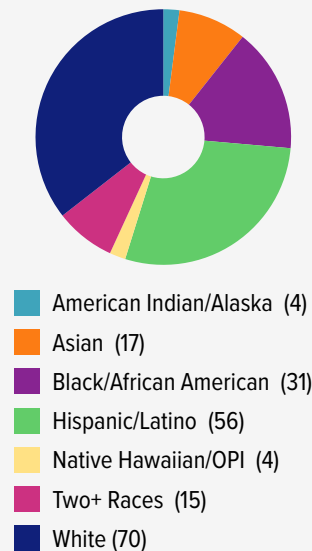
**304** requests forwarded from Student Financial Services

**104**

first-gen

**123**

pell-eligible



### Emergency Dining Dollars Program

**457** requests **\$4,570** distributed

Emergency Dining Dollars is an account where eligible students can privately request funds to be used at campus dining locations. Funding for Emergency Dining Dollars: 28 donations (\$7,994.90 total)

*For all students, every day.*

# Health Education

## Peer Health Education

The WSU Peer Health Educators are a diverse group of undergraduate leaders who work with us to educate and empower their fellow students. Students who participate in this program facilitate workshops, represent health education at campus events, and collaborate with campus partners.

Peer Health Educators reported improvement in **public speaking**, **communication** and **facilitation** skills, and **knowledge** of health education.

## Notable Achievements

- **4 Peer Health Educators and 2 staff** presented at 2025 NASPA National Conference.
- Piloted **violence prevention training** for undergraduate peer mentors.
- Launched new **Peer Health Education One-on-One Consultations** for all students.

## Where Peer Health Education is going...

- Launch of a PHE Center fall 2025
- PHE Program moving to cohort model
- 2025-2026 Focus: Community Health & Stewardship



“ One of the best experiences I’ve had so far in my professional career, and it really has shaped my college experience and who I am as a person. I’m forever grateful for this experience!

- graduating PHE of 2022 Cohort ”



# Health Education Highlights

## Students Served

**9,038**

unique student  
interactions

**4,510**

students reached  
through workshops

**3,333**

students reached  
through tabling

**121**

staff hours spent  
tabling

**255**

workshop hours  
facilitated

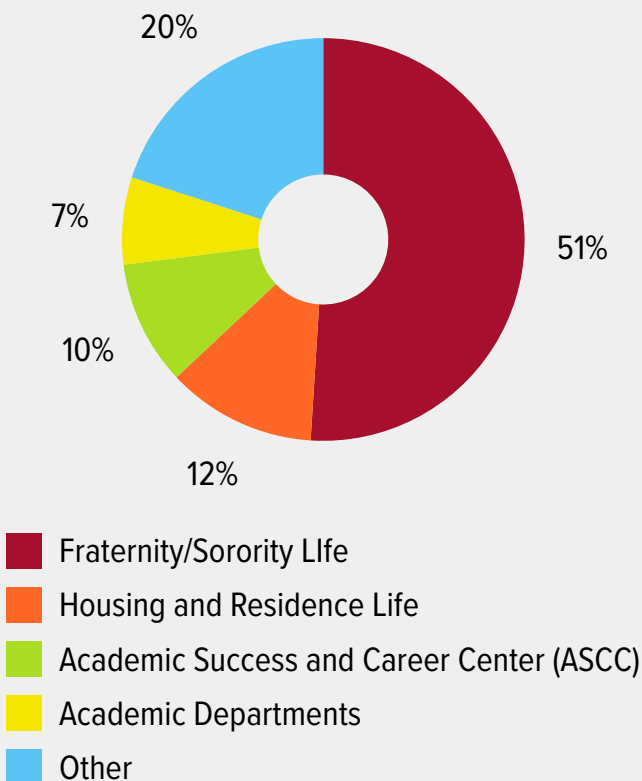
**91**

workshop hours  
facilitated by PHEs

**20**

total Peer Health  
Educators

## Campus workshop requests by organization



## Compliance-based Education

### Consent & Respect (Title IX)

**95 % completion rate**

22.5% increase in knowledge of Title IX  
31.5% increase in how to help a survivor

### Alcohol Wise

#### Drug-free Schools and Communities Act (DFSCA)

**96 % completion rate**

14% increase in knowledge of safer use

### Hazing and Hosting (Sam's Law)\*

**41% completion rate**

19% increase in understanding of hazing and hazing behaviors

### Other Drugs (HB2112)\*

**35% completion rate**

17% increase in understanding of impacts

For all students, every day.

# Housing and Residence Life

## Our residents

**6,435 students live in university-owned housing**  
(Approximately 39% of Pullman students)

### Hall Assignments:

**55.6%** of students  
get their first or  
second choice hall

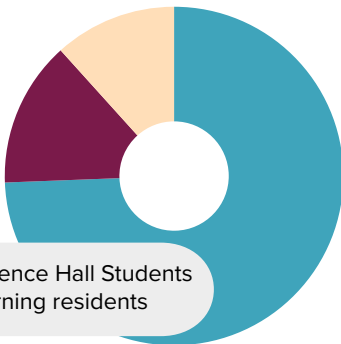
### At the Area Desks

**5,000** lockouts assisted  
**1,900** pieces of equipment  
checked out

**126,778**  
packages received



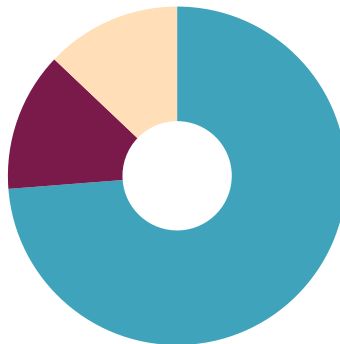
### Fall 2024



875 Residence Hall Students  
were returning residents

- Residence Hall (4787)
- Single Student Apartments (896)
- Family/Graduate Apartments (752)

### Spring 2025



- Residence Hall Students (4395)
- Single Student Apartments (793)
- Family/Graduate Apartments (770)

## Moving in

### Housing Applications for AY2025

**4,888**

Residence Hall  
Applications

**1,035**

Single Student  
Apartment  
Applications

**656**

Graduate and  
Family  
Applications

**268**

Summer Single  
Student Apartment  
Applications

### Housing Operation Automation

**4,374**

Fall Move-in  
Appointments

**4,974**

Room  
Inventories  
(Fall)

**454**

Room  
Inventories  
(Spring)

**769**

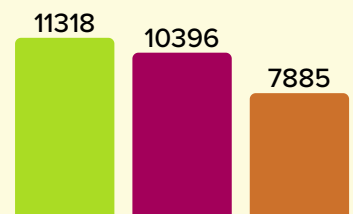
Contract  
Terminations

**191**

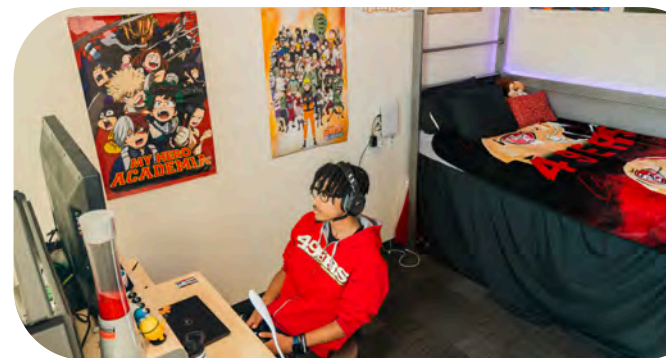
Contract  
Appeals

### Temporary Cougar Cards

**9** Temporary Card Kiosks allow  
students to access a temporary  
card in case their CougarCard is  
lost, stolen, or damaged.



- Temporary Card Requests
- Returns Processed in Kiosks
- CougarCard Re-Activation in Kiosk



# Housing and Residence Life Highlights

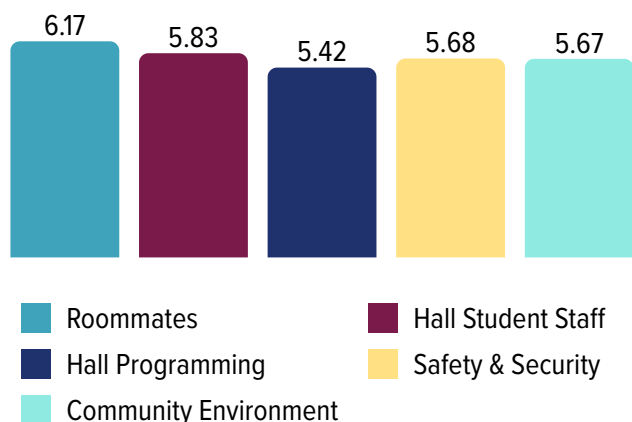
## Resident Satisfaction

**83%** of students felt safe in rooms and residence halls

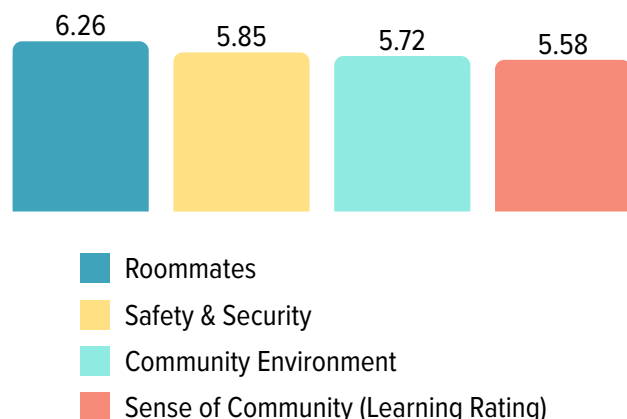
**89%** of students satisfied with overall performance of resident advisors

**75%** of students felt living in the residence halls supported learning to problem solve

**Residence Hall Students average satisfaction**  
Ratings on 7-point scale (7 being the highest):



**Apartment Students average satisfaction**  
Ratings on 7-point scale (7 being the highest):



## Academics

Collaborated with 30 faculty members in the First Year Focus program.

### All Residential Students' GPA

Fall 2024: 3.00 semester, 3.02 cumulative  
Spring 2025: 2.93 semester, 3.07 cumulative  
Residential students with a 4.0 semester GPA  
Fall (494) and Spring (495)

### Resident Advisor GPA

Fall 2024: 3.35 semester, 3.4 cumulative  
Spring 2025: 3.32 semester, 3.42 cumulative

## Engagement

**6,000+** interactions tracked in Coug Presence

**93%** of residential students attend one campus event by September

## Support

**93** Student Care Referral Reports

**1,297** after hours phone calls. Support is provided by full-time, professional staff

**2,700+** Reported cases for policy violations, student behavior or care, where students received support or behavioral intervention with professional staff



*For all students, every day.*

# Multicultural Student Services (MSS)

## Student Centers

African American Student Center  
Asian Pacific Islander and Desi American  
(APIDA) Student Center (formerly AAPI)  
Chicanx/Latinx Student Center  
LGBTQ+ Center  
Multicultural Student Center

*Student Centers are open to all students.*

## Collaboration

**38 affiliated Registered Student Organizations (RSOs)**

**6 dedicated faculty/staff agreements:**

two Faculty in Residence, two Counseling and Psychological Services (CAPS) specialists, one Residence Life Collateral, and one Benefits Navigator.

## African American Student Center

**9,454**  
center visits\*

**713**  
unique attendees  
to all opportunities

**1** student  
office assistant  
**13**  
student mentors



Hosted Black/African American faculty and professionals for 7 **Noon Time Chats**, educational sessions about their experiences.

**Hosted 8 social events with RSOs including:**

- Inaugural D9 (Divine 9 fraternities and sororities) BBQ with Multicultural Greek Council (**199 attendees**)
- Black Student Union (BSU) Family Gathering (**159 attendees from 6 universities**).

## Engagement

**1,822 unique participants**

(students, faculty/staff, and community members) who utilized our office, center(s), events, workshops, and programs.

**29,298 total attendees**

who checked into centers or attended a workshop/program/event that was hosted by MSS and centers.

**1,001 unique interactions**

daily visits/events/programs hosted by MSS and student centers that range from daily check-ins, events, programs, workshops, premier events and more.

**420 opportunities**

related to social, cultural, educational, professional, and leadership development



I'm very grateful for Dr. Samuels and the noon-time chats because they helped me get my current job. One of the speakers, James Bledsoe, was an HR manager at a tech company nearby and because of meeting him at the chat, he was able to connect me with the Director of IT and give me a position at the company!

— Puumaaya Tahiru, Junior

\*Center visits are tracked by students checking-in through WSU Involve, formerly known as Presence.

## Asian Pacific Islander and Desi American (APIDA)\*\* Student Center



**9,233**  
center visits\*

**795**  
unique attendees  
to all opportunities

**1** student  
office assistant  
**18**  
student mentors

Being an Office Assistant (OA) for the [APIDA] student center has had a huge impact on my professional and personal development. As a returning OA, I am able to utilize the skills I've learned in an environment that has helped me get out of my comfort zone and grow as an individual. I have met some of my closest friends through the [center] and would not be where I am today without this job and the community.

— *Zoe Braeutigam, Senior Student Office Assistant*

\*\*Formerly the Asian American Pacific Islander Student Center (AAPISC).

## Chicanx/Latinx Student Center

**5,494**  
center visits\*

**641**  
unique attendees  
to all opportunities

**1** student  
office assistant  
**17** student  
mentors



**Fiesta de Bienvenida:**  
Kickoff event with 160  
attendees in  
collaboration with  
affiliated RSOs



A way my mentor has impacted my first year is by helping [to make] my first year be engaging and educational. Usually when I'm in the center he'll offer his help with anything that I need. A huge benefit of having [Junior] as my mentor is that we both have the same major, so he's a huge resource when it comes to neuroscience. I think that I am very fortunate to be one of his mentees. And so far, my first year, he's helped make it a really good experience!

— *Anonymous Student*

\*Center visits are tracked by students checking-in through WSU Involve, formerly known as Presence.

## Multicultural Student Center



**462**  
unique attendees  
to all opportunities

Working at the [Multicultural] Student Center has greatly influenced the improvement of my leadership capabilities and has helped me build skills that follow a set work ethic. I have learned time management, teamwork, resilience, and patience all while finding a community where I can be supported and find the guidance that I need as a first-generation college student. The center truly feels like a home away from home.”

— Alexandra Diaz , Junior

# LGBTQ+ Student Center

As a queer individual, having a space to meet other queers on campus has made me feel safer and more comfortable. The LGBTQ+ Center has been a critically important third space for myself and a lot of my friends, being not only a place to meet up and have fun, but to have intellectual conversations, build community, and learn about resources. Having a space like this is deeply important to me.

— Josie Ebbinga, Junior



**3,315**  
center visits\*

**542**  
unique attendees  
to all opportunities

- 3 student office assistants
- 3 student mentors

31

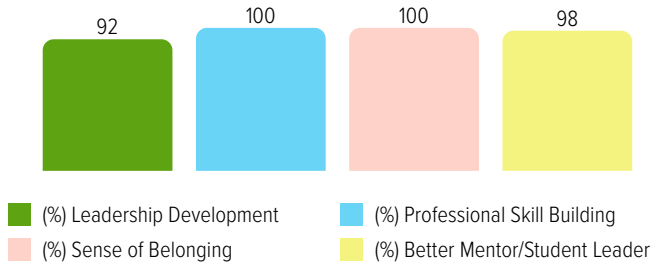


## MSS Program Highlights

### Compass Mentor Program

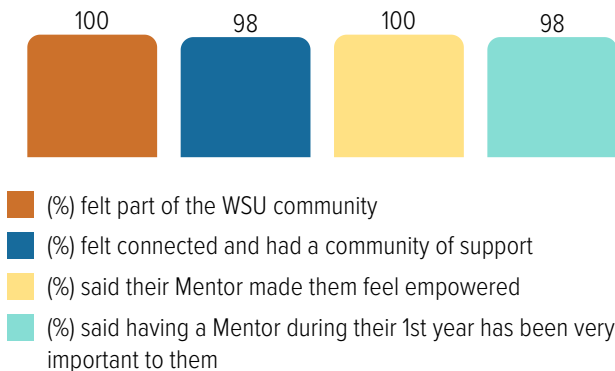
#### Learning Outcomes for Mentors

% of mentors who reported improving in these areas as a result of participating in the program



#### Mentee Engagement (1325 mentees Spring 2025)

(60% of mentees were considered active in the program and provided feedback, related to what the Compass Mentor Program provided)



#### Academic Outcomes

- 88.5% of mentees maintained a GPA over 2.0
- 100% of mentors maintained a GPA over 2.0
- 92% of mentors maintained a GPA over 2.5

## Premier Events

### Conexión

Welcome event for mentees in the Compass Mentor Program

**184** attendees

**66** total student organizations and campus partners represented

### MSS Student Recognition Ceremony

an event recognizing contributions of current student staff/interns and welcoming new student staff/interns for next academic year.

**~100** participants

### La Bienvenida New Cougar Orientation (NCO)

New Cougar Orientation (NCO) for Spanish-speaking families

**160** students registered

**135** students attended

**420** students and family members in attendance

### Multicultural Graduation Celebrations

graduate recognition event

**150** spring graduates

**16** fall graduates

## Student & Community Impact

"The mentor program helped me stay connected with my community. My mentor has consistently been there for me, making me feel supported." - Samiyah Irvis-Jones

"CMP challenged me to become a stronger leader and vocal team member. [APIDA] has been my saving grace at WSU, a second family during my transition to Pullman." - Zoe Spencer, Journalism & Sports Communication

"The mentor experience has been wonderful. I learned valuable skills in professionalism, leadership, and networking." - Sienna Guadagnoli

"My mentor Mianna helped me recognize different resources and opportunities available to me. She encouraged me to step into leadership." - First Year, Pre-Nursing

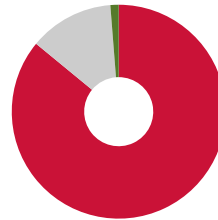
For all students, every day.

# Student Accommodations and Disability Resources (formerly Access Center)

## Applications for Academic Accommodations

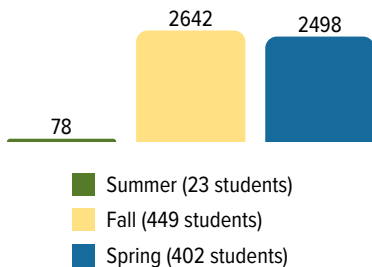
**961** total applications

**577** students with active accommodations (had documentation that demonstrated need for an accommodation and met with an advisor)



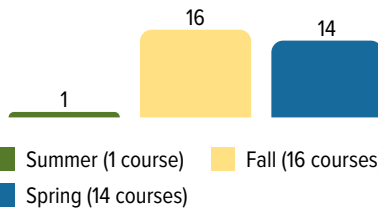
■ Pullman (826)  
■ Global/Bremerton (123)  
■ Everett (12)

## Alternative Testing Center Exam Requests



■ Summer (23 students)  
■ Fall (449 students)  
■ Spring (402 students)

## Note taking Number of Note-takers



■ Summer (1 course) ■ Fall (16 courses)  
■ Spring (14 courses)



## Housing Accommodations

**479**  
applications submitted

**304**  
students with active accommodations.

## Disabled Student Center

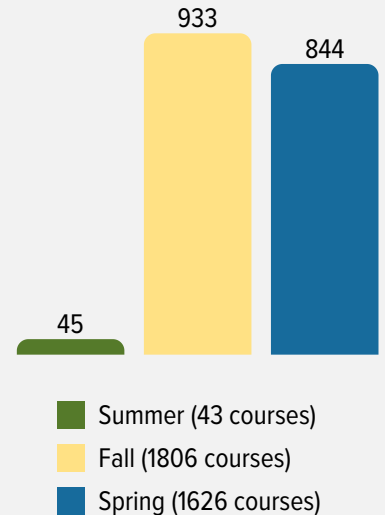
**376**  
unique students served

**3.22**  
average number of visits per student

33

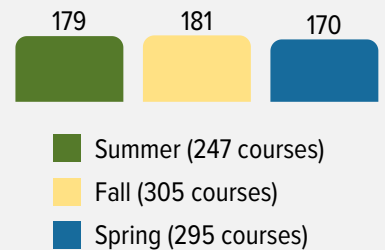
## Academic Accommodation Requests

### WSU Pullman Students



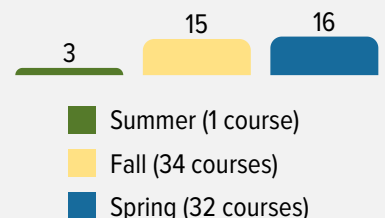
■ Summer (43 courses)  
■ Fall (1806 courses)  
■ Spring (1626 courses)

### WSU Global Students

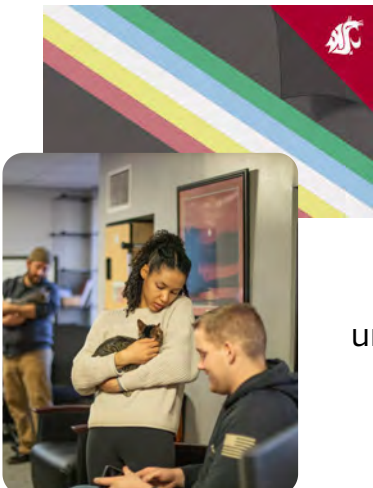


■ Summer (247 courses)  
■ Fall (305 courses)  
■ Spring (295 courses)

### WSU Everett Students



■ Summer (1 course)  
■ Fall (34 courses)  
■ Spring (32 courses)









*For all students, every day.*

# University Recreation

**84%**

of WSU students  
used a UREC  
facility, program  
or service.



**692,600**

visits at UREC  
facilities

**864**

programs  
offered



9 New Cougar Orientation  
programs at SRC,  
hosting 4,500 new  
students and families.

**43,923**

participations

**474**

hours/week of  
open recreation

## Facilities

**3** recreation centers

**6** outdoor facilities

**4** multipurpose  
indoor facilities

**3** pools

70,000 miles traveled  
on UREC treadmills



**\$11,000,000**  
in capital improvement projects:

- Valley Road and Grimes Way play fields turf replacement,
- SRC pool disinfection system and pump room upgrades,
- SRC roof replacement and repair,
- Chinook and SRC locker room and pool flooring replacement,
- SRC boiler and chiller replacement,
- Chinook/SRC weight and cardio equipment replacement,
- SRC hardwood floor refinish.

# UREC Highlights

## Intramural Sports

**1,832** participants  
**20,926** participations  
**1,981** games

**Ranked 20th in Princeton Review**  
“Everyone Plays Intramural Sports”

## Safety Education

**1200+** certifications provided

Top Training Provider with the American  
Red Cross (2017-Present)  
5th Largest First Response Training  
Program in the West (2024)

## Outdoor Recreation

98% of ORC participants said “I would choose WSU ORC if I had to do it over again.”

**100** trips & clinics  
**100** participants trained in  
Leave No Trace awareness  
**70** groups utilized the  
challenge course or activities.  
**1,500** challenge participants  
**5,000** hours with challenge  
participants

## Sport Clubs

**25** sports  
**822** student athletes  
**180** hours/week of practice  
**188** regional and national competition trips  
**\$772,740** revenue in dues and donations

## Fitness Services

**120** fitness classes per week  
**857** personal training sessions

## Student Employees

**80%** said skills learned at UREC  
positively impacted  
academic performance or  
personal development

**307**  
student  
employees

**109,872**  
hours worked



### Developing a Positive Team Culture (DAPTC)

- **490** sport club athletes completed a team hazing prevention program
- **81%** of respondents agree that they have a better understanding of hazing regulations
- **83%** of respondents agree that DAPTC helped them realize how they can be a better teammate.

*For all students, every day.*

# Women\*s Center

## Programs & Participation

### Strengthening Community

**(206 participants)**

- Women of Color Coug Luncheons
- Coalition for Women Students and the Women\*s Center Halloween Celebration
- Thriving Authentically: BIPOC Women's Voices partnership with African American Student Center and the Academic Success and Career Center
- She is TRIO, partnership with TRIO
- Women's Celebration Dinner and Networking

### Providing a Welcoming Space

**(32 participants)**

- Board Game Night
- Art and Gardening Workshops
- Paws-itive Vibes

### Know Your Body, Know Your Rights

**(147 participants)**

- Unfiltered with Virgie Tovar Keynote and Workshop
- Sophia Wallace Keynote and Gallery

*Student RSOs we support and advise:*

Coalition for Women Students  
Queer Intersections Association  
Association of Pacific and Asian Women  
Black Women's Caucus  
Native American Women's Association  
Krimson Kouture  
Generation Action

**10** **Student Coordinator Employees**

Supporting first-year employment as well as juniors and seniors to fulfill major internship credits from Human Development to Accounting.



Art exhibition and keynote address with renowned artist Sophia Wallace, **celebrating 50 years of the Women\*s Center at WSU.**









Washington State University  
**STUDENT AFFAIRS**

*For all students, every day.*

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